

**Activity Risks / Project Risks / Operational Risks / Corporate Risks**



Risk Being Assessed for: **Person** Name: **Faith Cranston**  
 Risk Title: **2. Risk of injury to Staff from Faith**

Risk/ Ref No.	Risk Description & Consequences	Risk Probability (L/M/H) 1,2,3,	Risk Impact (L/M/H) 1,2,3,	Risk Priority Red if >6+ Amber if 3,4 Green if 1,2	Risk Indicator Type : Tolerate, Treat, Transfer, Terminate	Mitigation Action	Risk Priority After Mitigation Red if >6+ Amber if 3,4 Green if 1,2	Owner	Next Review Date
1	Faith becoming anxious or upset and displaying physically aggressive behaviour (e.g. kicking, hitting out, hair pulling, spitting etc) towards Staff or Members of the Public. Faith is at increased risk of harm to herself and others.	3	2	6	Treat	(1) Staffing should always be 2:1 at all times. Lead Staff Member will carry work phone with them, to include necessary emergency contacts, at all times. (2) All Staff will be CALM trained (3) Staff should be aware of triggers which may increase Faith's anxiety. Staff should follow the relevant protocol for de-escalation techniques. FC responds better, at earlier stages, with positive tone and language, ignoring the behaviour not the person, redirection and use of visual boards. (4) Staff to use positive tone and language, ignoring the behaviour, not Faith, redirection and use of visual boards. (5) Any particular Staff member that is being the target of Faith, should remove themselves from harm and go to a place of safety (e.g. Staff Room). (6) Staff can use arm protectors, which are provided for their own health and safety. These are often a last course of action, but nonetheless offer protection for Staff.	4	All Staff	07/11/20
2	Faith may nip, scratch or pull the hair of Staff, resulting in their injury. Faith might also spit out to Staff (body fluids)	3	2	6	Treat	(1) Staff should be aware of their exits and place of safety. Staff should try to keep a safe distance from Faith. If at home, the place of safety would be the Staff room. (2) Staff with long hair, should keep their hair tied up or wear a hat, to avoid their hair being pulled. Staff should be aware of their positioning in regards to Faith. (3) Staff can wear arm protectors which are provided for Staff's safety.	4	All Staff	07/11/20
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4	When in public Faith may attack staff by pulling hair, scatching kicking/punching and spitting.	3	2	6		(1) Staff should be aware of any members of the public that are at risk from Faith. Both staff should first attempt verbal de-escalation. (2) If verbal de-escalation fails, staff may have to use restrictive techniques (CALM) to restrain Faith and prevent further harm to herself, staff and the public.	4	All Staff	07/11/2020
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